



RaGEZONE Dotcom &lt;admin@ragezone.com&gt;

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**[Request received] Ticket 252109 : Copyrights Infringing Content Hosted on Your Site**

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**Anna (Incapsula Support)** <support@incapsula.zendesk.com>  
Reply-To: Incapsula Support <support+id252109@incapsula.zendesk.com>  
To: MentalL <dan@ragezone.com>

24 January 2017 at 08:10

## Please do not write below this line ##

Hi MentalL,

Thank you for contacting Incapsula Support.

To review the status of the request and add additional comments, follow the link below:

<http://incapsula.zendesk.com/hc/requests/252109>

We will get back to you shortly.

Thanks,

- The Incapsula Global Support Team

Your request summary is:



**Anna (Incapsula Support)**

Jan 24, 10:10 IST

Hello,

It has been brought to our attention that your site is hosting copyrights infringing content (see claim).

Please have it removed within the next seven (7) business days, as such claims result in Incapsula IPs being blacklisted and potentially impact other Incapsula customers. In case this is not resolved within seven (7) business days, access to the said content will be blocked in order to ensure Incapsula's service stability.

Please contact us in case of any questions.

Claim:

Dear Madams and Sirs,

we hereby inform you about a copyright infringement | malware distribution | phishing site hosted on your servers.

The URL in question is: <https://forum.ragezone.com/> (<https://forum.ragezone.com/>)

On this website your customer claims to provide the server files for various online games, among others also games only Gameforge 4D GmbH may publish, such as:

Tera

Ogame

Metin2

Runes of Magic

Aion

We demand you take appropriate action immediately and remove the incriminated content.

We are looking forward to receiving feedback from you concerning this matter and appreciate your cooperation.

kind regards

Tobias "badidol" Buturoaga

Community Manager

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Gameforge 4D GmbH

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76131 Karlsruhe

Germany

Mail [tobias.buturoaga@gameforge.com](mailto:tobias.buturoaga@gameforge.com)

[corporate.gameforge.com](http://corporate.gameforge.com)

Registered Office | Sitz der Gesellschaft Karlsruhe

Register Court | Registergericht AG Mannheim, HRB 718029

VAT ID | USt-IdNr. DE 814330106

Managing Directors | Geschäftsführer Alexander Rösner, Timothy Campbell

Best regards,

Anna Kodesh

Incapsula Support Operations Specialist

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